

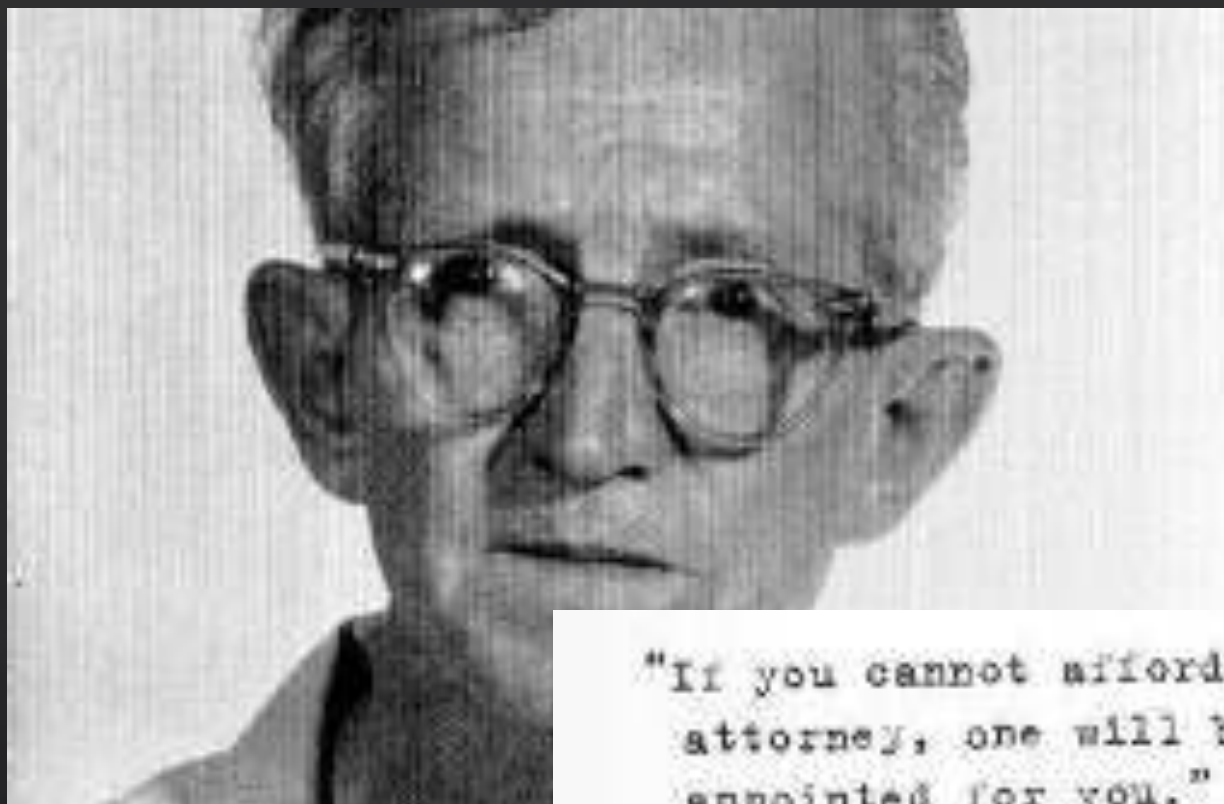
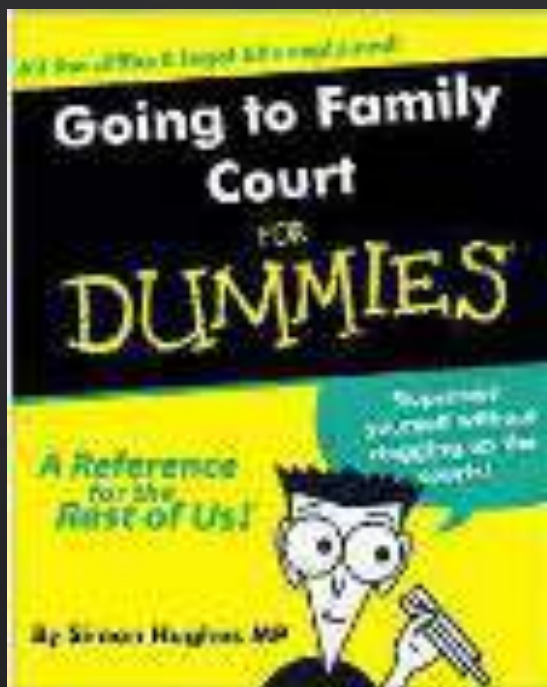
Making the Case for Legal Assistance in the USA

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International Legal Aid Group



"If you cannot afford an attorney, one will be appointed for you."

UNLESS you're
losing your children,
or your home,
or your health care,
or...

www.courts.ca.gov

Self-Help Center



Non-Lawyer Civil Legal Assistance*

consumer protection & access to justice

*The *Roles Beyond Lawyers* project was funded by the Public Welfare Foundation and conducted in collaboration with Thomas M. Clarke of the National Center for State Courts.

Service Providers' Capacities for Legal Action

- ◆ **Represent** clients (in- and out-of-court)
- ◆ **Enact** legal processes on client's behalf
- ◆ Give legal **advice**
- ◆ **Protect** confidentiality of provider-client communication (**privilege**)
- ◆ Provide legal **information**
- ◆ **Omni** versus **limited** competence in substantive law

unbundled attorney

ROLES

Attorney

Nonlawyer
advocate

“Attorney-
Lite”

Document
Preparer

“Process Helper”

CAPACITIES

represent

represent

enact

enact

advise

advise

protect

protect

inform

inform

omniscient

limited competence

enact

advise

protect

inform

limited competence

enact

inform

limited competence

inform

limited competence

Criteria of Evaluation

◆ Appropriateness

◆ Efficacy

◆ Sustainability

Perceived Value: Whose Business Is the Business Case?

◆ Guild Protectionism

◆ Leverage

◆ Efficacy

◆ Inefficacy